



Title: Insurance Customer Service Representative

Location: Lewisville, TX, 75067

Benefits Offered: 401K, Dental, Medical

Employment Type: Full-Time

Why Work Here?

“Superior Product Sets, Service, and Pricing with unparalleled inside support. Grow your business with the best team in DFW!”

Global Home Insurance Services is seeking an Insurance Customer Service Representative to join our team! You will be responsible for expanding the company's book of business by selling various types of insurance policies to new and existing clients.

Responsibilities:

- Present and sell insurance policies to new and existing clients
- Develop and calculate suitable plans based on clients' needs
- Resolve client inquiries and complaints
- Expand business reach through networking techniques
- Comply with insurance standards and regulations
- Track and identify areas of improvement
- Provide service to existing customers like adding vehicles on auto policies or updating mortgage clauses on home insurance policies

Qualifications:

- Previous experience in insurance, customer service, or other related fields
- Ability to build rapport with clients in person and over the phone
- Strong negotiation skills
- Excellent written and verbal communication skills
- Ability to prioritize and multitask
- Patient and Solution oriented attitude
- Service focused individual willing to go the extra mile to serve our clients



About Global Home Finance Inc.:

GHF has a dynamic company culture where employees are engaged, motivated and have a common passion to truly help people. We are a small, but growing, mortgage banker with an extremely efficient marketing approach. We are using guerrilla marketing tactics to grab market share from our large inefficient competition and earning a great living for our families. This focused culture is the centerpiece to our strategy of changing the way people are treated in the mortgage industry and is something we pride ourselves on. We believe investing in people is the key to a successful business. Global Home Finance Inc. started as a mortgage broker in 2008 and became a mortgage bank in 2013. We are a family owned business with a friendly staff who genuinely care about each other. We are all mortgage professionals with at least 9 years of mortgage experience. Positive, hardworking individuals apply now!